

NACEX

COMPARISON OF OLD AND NEW

CONTENTS**PART I****OPTIONS, SECTIONS AND ACCESS TO VARIOUS MENUS**

PART I	3
In this part you are provided with a general view of the new website and a comparison with the old one.	3
1. SIGNING IN AS A USER	3
2. CHANGE LANGUAGE	4
3. CLIENT ACCOUNT HOLDER OPTIONS	4
4. SHIPMENT TRACK AND TRACE / PICK UPS FOR UNREGISTERED CLIENTS	5
5. PICK UP REQUESTS FOR CLIENT ACCOUNT HOLDERS AND UNREGISTERED CLIENTS	6
6. LOOK FOR A NACEX FRANCHISE OFFICE	6
7. SERVICES AND INTEGRATIONS	7
8. COMPANY INFORMATION SECTION	8
9. NEW SECTION: SECTOR SOLUTIONS	8
10. NEW FEATURE: WEB CHAT	9

PART II**COMPARISON OF SCREENS – REQUEST SERVICES**

1. DOCUMENTING SHIPMENTS – CLIENTS INTEGRATED IN NACEXNET NACEXNET	10
2. PICK UP REQUEST – CLIENTS WITH AND WITHOUT ACCESS	11



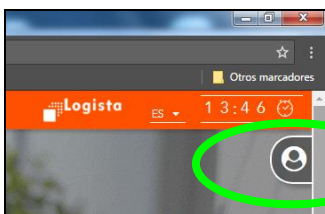
PART I

In this part you are provided with a general view of the new website and a comparison with the old one.

1. SIGNING IN AS A USER

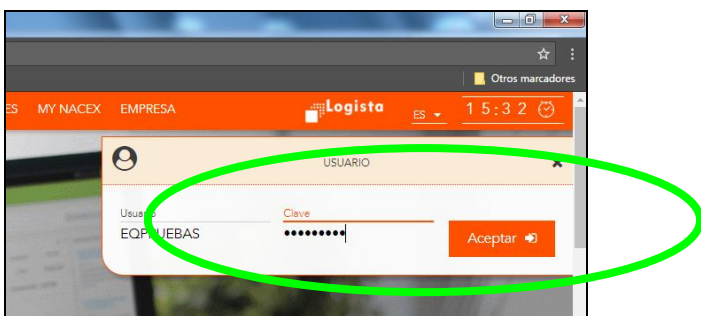
OLD WEBSITE

On the new website, click on the icon at the top-right.



NEW WEBSITE

On the next screen, enter your user name and password.



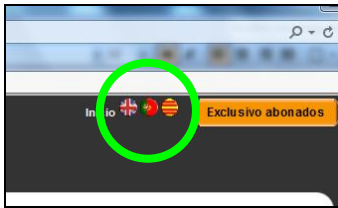
When you click on accept you will be signed in and will have client user access to the Nacex website.



Once you have successfully signed in as a client account holder, the icon will change colour.

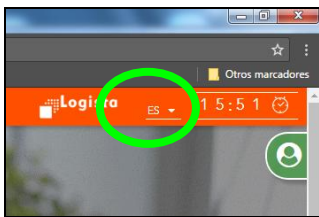


2. CHANGE LANGUAGE



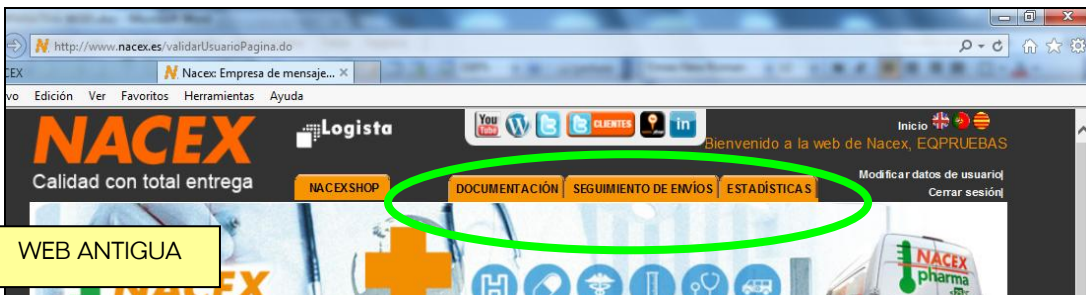
OLD WEBSITE

Click on the drop-down list at the top right, next to the time, then choose your language.



User and password

3. CLIENT ACCOUNT HOLDER OPTIONS



WEB ANTIGUA

On the new website, click on MY NACEX and the account holder options will open. If you have not signed in, you will be asked for your username and password when you click on it.



NEW WEBSITE



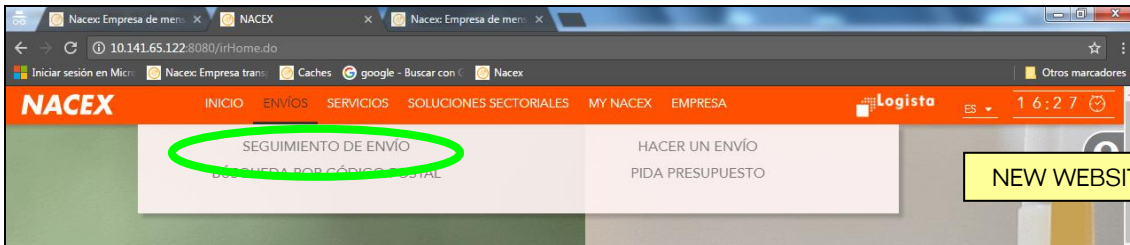
4. SHIPMENT TRACK AND TRACE / PICK UPS FOR UNREGISTERED CLIENTS

OBSERVATIONS: The options that appear correspond to those of the old website, even though the updated screens have a different style. The treatment of the data is the same.



OLD WEBSITE

On the new website, please click on SHIPMENTS. A new menu will open. Choose the TRACK SHIPMENTS option.



NEW WEBSITE

A screen will open where you can enter the information in order to track and trace a pick up (SHIPMENT REQUEST) or shipment (SHIPMENT)

Shipment tracking and tracing can also be carried out from the home page (at the bottom-left)



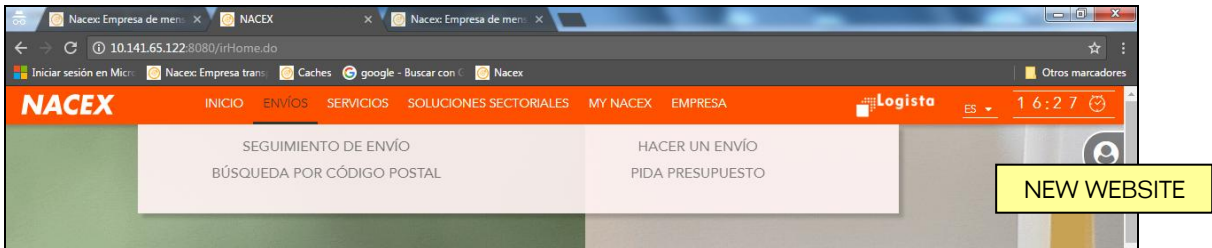


5. PICK UP REQUESTS FOR CLIENT ACCOUNT HOLDERS AND UNREGISTERED CLIENTS



On the new page, click on SHIPMENTS and a new menu will open. Choose the MAKE A SHIPMENT option.

A screen will open in order to document a pick up.

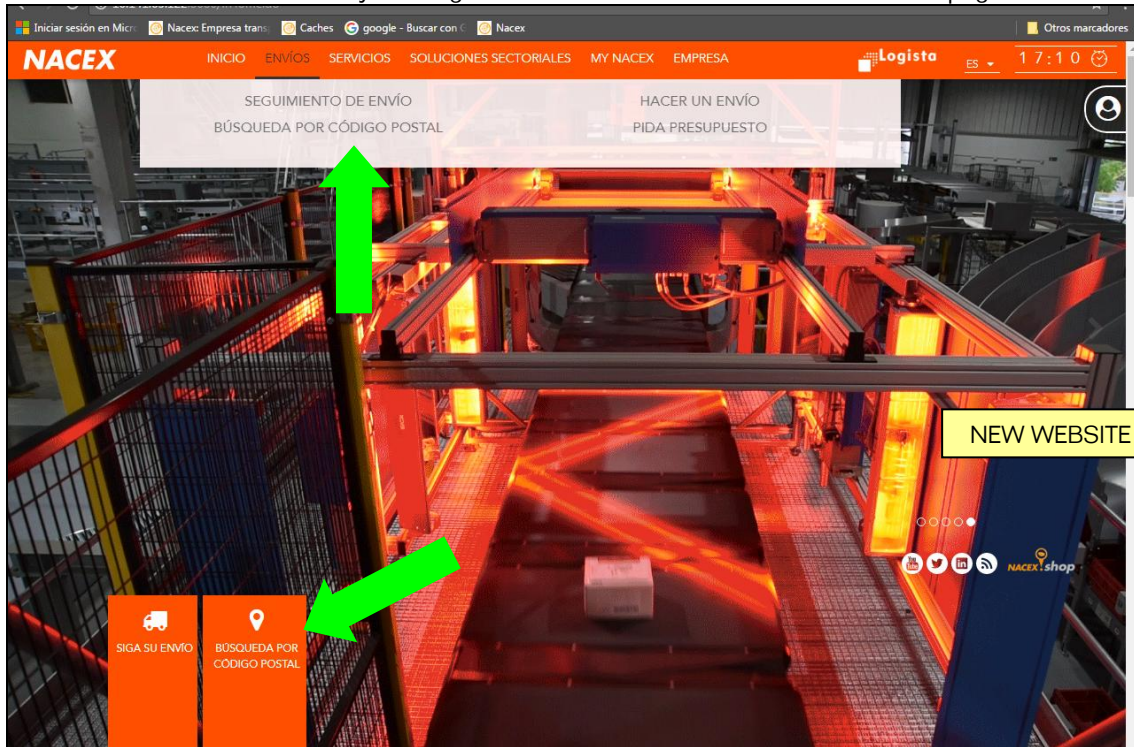


OBSERVATIONS: The options that appear correspond to those of the old website, even though the updated screens have a different style. The treatment of the data is the same.

6. LOOK FOR A NACEX FRANCHISE OFFICE



On the new website, a NACEX franchise office can be located from the SHIPMENT menu – SEARCH BY POSTCODE or by clicking on the link at the bottom left of the home page.



7. SERVICES AND INTEGRATIONS



On the new website, click on SERVICES. A dropdown menu will open with the NACEX services.

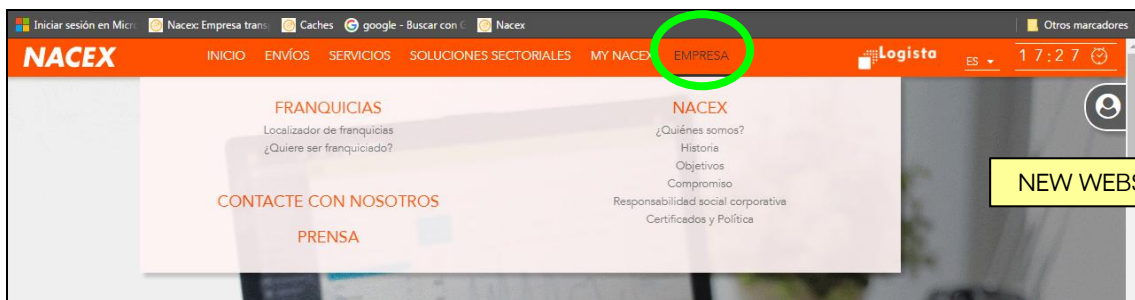
Click on INTEGRATIONS to access the options available to integrated clients.



8. COMPANY INFORMATION SECTION



On the new website, click on COMPANY and a new menu will open with the corresponding options.



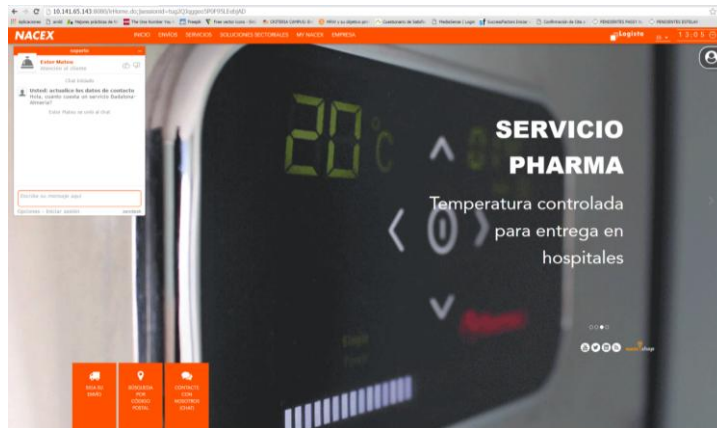
9. NEW SECTION: SECTOR SOLUTIONS

This is a new information section, where different solutions can be found for making your shipments in accordance with your business model: E-commerce, Health, Technical Services, etc.

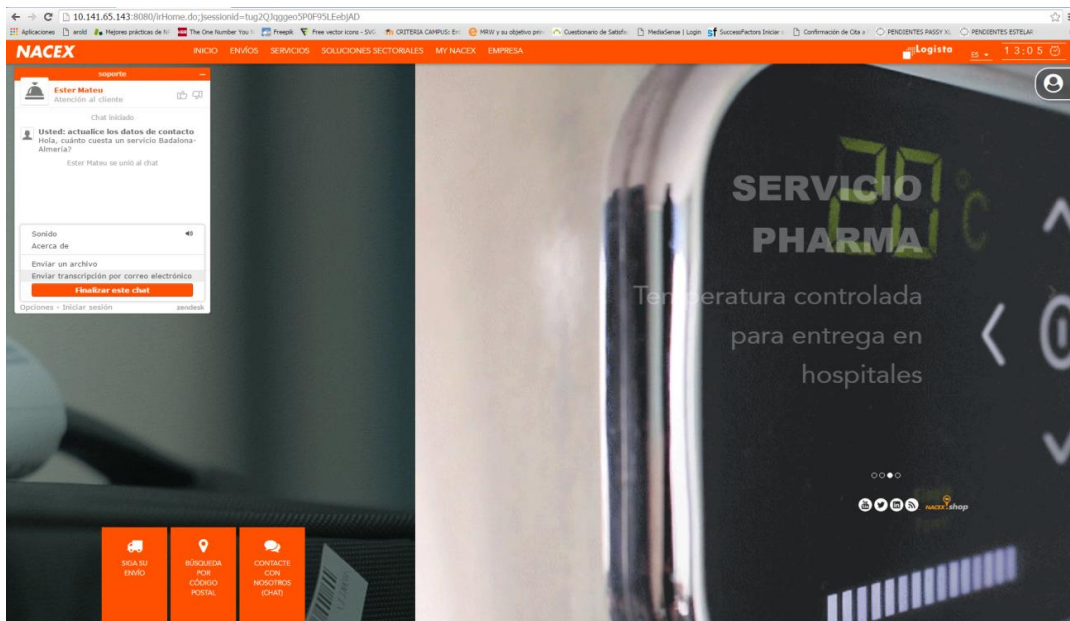


10. NEW FEATURE: WEB CHAT

We have made a new communication channel available to clients on the Nacex website, based on real-time online help (web chat). By using the icon created for this purpose, a window will open where the client can type their name and make a query. The query will be answered by a Nacex Customer Service Representative immediately, who will provide you with their name:

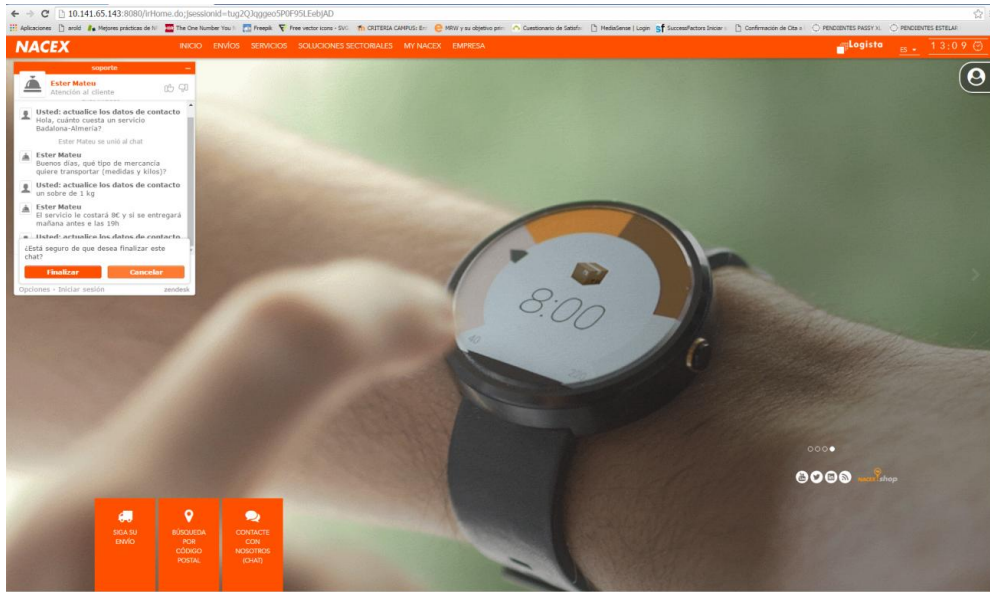


Before ending the chat, the client will have the option to receive an email containing a full record of the conversation maintained:



After ending the chat, the client can evaluate the information received via this method, stating whether the attention received was good or could be better by use of the corresponding icons:





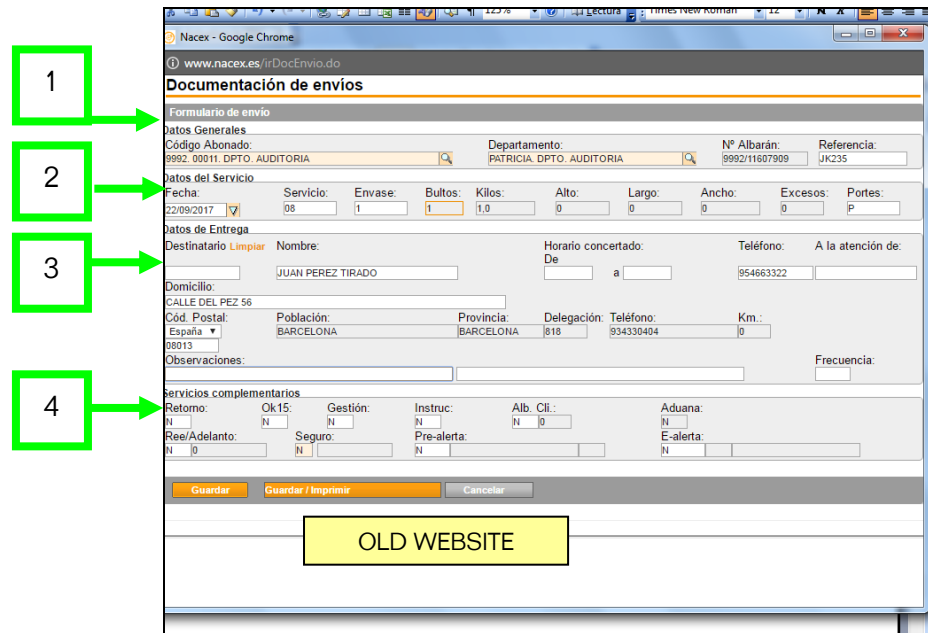
PART II

In Part II a comparison of the data entry screens is shown.

1. DOCUMENTING SHIPMENTS – CLIENTS INTEGRATED IN NACEXNET

Once you have entered your username and password - *see PART I* – click on MY NACEX – Document Shipment.

The numbered sections correspond on both websites.



DOCUMENTACIÓN DE ENVÍOS

Formulario de envío

Código Abonado: 9992 · 00011 Departamento: PATRICIA. DPTO. AUDITORIA Referencia: JK 235

Datos del Servicio

Fecha: 22/09/2017 Servicio: 08 Envase: 1 Bultos: 1 Kilos: 1,0 Alto: 0 Largo: 0 Ancho: 0 Excesos: 0 Portes: P

Datos de Entrega

Destinatario: JUAN PEREZ TIRADO Nombre: JUAN PEREZ TIRADO De: a

Teléfono: 954663322 A la atención de: A la atención de

Domicilio: CALLE DEL PEZ 56

Delegación: España, BARCELONA, BARCELONA818, 934330404, 0

Cód. Postal: 08013

Observaciones: Frecuencia:

Servicios complementarios

Retorno: N Ok15: N Gestión: N-No Instruc: N Alb. Cli.: N-No digitalizar Aduana: N

Ree/Adelanto: N Seguro: N. No Pre-alerta: N-No Erelerta: N-No Tíoo: Tíoo

Guardar Guardar / Imprimir Cancelar

2. PICK UP REQUEST – CLIENTS WITH AND WITHOUT ACCESS

On the home page, click SHIPMENTS – Make a Shipment. *See PART I*

The same screen is usable for clients with or without a username and password. In the case of the latter, the pick up will be processed once payment has been made.

The numbered sections correspond on both websites.

General Details: This data appears automatically for registered clients.

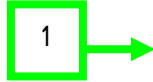


Solicitud de envío OLD WEBSITE

Formulario de recogida

Datos generales: *campos obligatorios

*Abonado: 0803/01621	*Departamento: CAN LOGIST	*E-mail: equipo.pruebas@nacex.es	*Solicitante: EQPRUEBAS	Referencia cliente: JFK
*Teléfono: 932456699	*NIF: 40961303N			

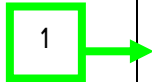


HACER UN ENVÍO NEW WEBSITE

Datos generales

*Abonado: 0803/01621 Departamento: CAN LOGIST E-mail *: equipo.pruebas@nacex.es Solicitante *: EQPRUEBAS

Referencia cliente: JFK Teléfono *: 932456699 NIF *: 40961303N



Datos de recogida: OLD WEBSITE

Recogida: WEB / 8579620

*Fecha de la recogida: 22/09/2017 *Horarios de recogida: De 10:00 a 15:00 y de 17:00 a 19:00

*CP: 08013 *Población: BARCELONA Km: 0 *Dirección: Nombre, vía, número, piso: CALLE DEL PEZ 56

*Empresa/persona de recogida: JUAN PEREZ TRUJILLO *Teléfono: 935556677 Persona de contacto: [limpiar datos](#) [mi domicilio](#)

Observaciones de la recogida:

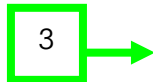
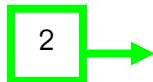
Datos de entrega:

Buscar destinatario:

*CP: 04001 *Población: ALMERIA Km: 0 *Dirección: Nombre, vía, número, piso: CALLE DE LA ALCAZABA 50

*Destinatario: MARIA GUTIERREZ *Teléfono: A la att. de: [limpiar datos](#) [mi domicilio](#)

Observaciones de la entrega: Mercancías excluidas



NACEX 10:52

Datos de recogida Recogida: WEB / 8432963 NEW WEBSITE

Fecha de la recogida *: 22/09/2017 De 10:00 h a 15:00 h y de 17:00 h a 19:00 h

CP *: 08013 Población *: BARCELONA Km: 0 Dirección: Nombre, vía, número, piso. *: CALLE DEL PEZ 56

*Empresa/persona de recogida: JUAN PEREZ TRUJILLO *Teléfono: 935556677 Persona de contacto *

Observaciones de la recogida

Observaciones de la recogida

Observaciones de la recogida

[Limpiar campos](#) [mi domicilio](#)

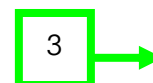
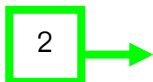
Datos de entrega

CP *: 04001 Población *: ALMERIA Km: 0

Dirección: Nombre, vía, número, piso. *: CALLE DE LA ALCAZABA 50

Destinatario *: MARIA GUTIÉRREZ *Teléfono *: 941223344 A la att. de

Observaciones de la entrega



Información del servicio:

*Tipo de servicio: NACEX 12:00H Envase: Bag Nº bultos: 1 Peso aprox.: 1 *Pago del servicio: Debidos Alto: 0 Ancho: 0 Largo: 0 Vehículo: Moto

Contratación de servicios complementarios

Servicios complementarios

Retorno: OK15 Gestión Digitalización: N Aduana: N Reembolso/Adelanto: No Seguro: N.No

Alerta de entrega: Ambos Prealerta de entrega: seleccione... Prealerta de recogida: seleccione...

He leído y acepto la [política de privacidad y condiciones de uso de la Web](#)

OLD WEBSITE

Información del servicio

Tipo de servicio: NACEX 10:00H Envase: Docs Nº bultos: 1 Peso aprox.: 1 Pago del servicio: Pagados Alto: 0 Ancho: 0 Largo: 0

Vehículo: Moto

Servicios complementarios

Retorno	OK15	Gestión	Digitalización	Cantidad	Aduana	Reembolso/Adelanto	Importe	Seguro	Importe
S	S	N	N	0	S	No	0	N.No	0

Alerta de entrega: No Tipo: E-mail/móvil

Prealerta de entrega: seleccione... E-mail/móvil

Prealerta de recogida: seleccione... E-mail/móvil

NEW WEBSITE

In the case of unregistered clients, payment of the service is required in order to be able to process the pick up..



Pago del servicio:

 Efectivo

He leído y acepto la [política de privacidad y condiciones de uso de la Web](#)

OLD WEBSITE

Pago del servicio

He leído y acepto la [política de privacidad](#) * campos obligatorios

NEW WEBSITE



